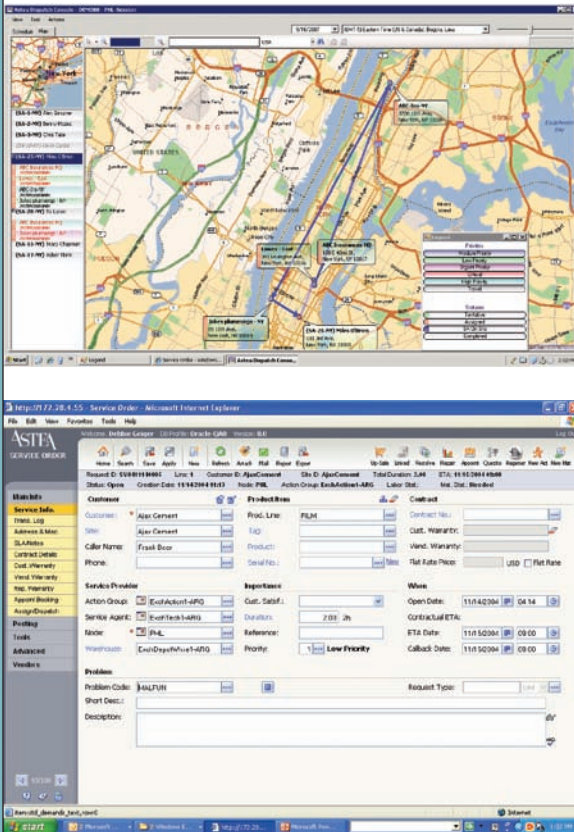


Astea International

CORPORATE OVERVIEW

Astea International is a global provider of service management and mobility solutions that address the unique needs of companies who manage capital equipment, mission critical assets and human capital. Since 1979, Astea has been helping companies around the world drive even higher levels of customer satisfaction with faster response times and proactive communication, creating a seamless, consistent and personalized experience at every customer touch point.



KEY PRODUCTS AND SERVICES:

- **Astea Alliance®**
 - Alliance Sales & Marketing
 - Alliance Contact Center
 - Alliance Field Service
 - Alliance Logistics & Reverse Logistics
 - Alliance Depot Repair
 - Alliance Professional Services Automation
 - Alliance Mobile
 - Alliance Dynamic Scheduling Engine
 - Alliance Business Intelligence
- **FieldCentrix® Enterprise**
 - FX Mobile®
 - FX Service Center®
 - FX Mobility Express®
 - FX e-Service®
 - FX Resource Utilization®

VERTICAL MARKETS:

- HVAC
- Process Controls & Instrumentation
- Scales & Test Equipment
- Gaming/Leisure
- Medical Device
- Industrial Equipment
- Imaging
- IT Services
- High Tech/Electronics
- Telecommunications
- Retail Systems



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